



Welcome to 2022!

Happy and Prosperous New year! It is a pleasure doing business with you, thank you for all the trust and work on us, we are looking forward to a new year filled with plenty of new development and opportunities!

New clients



Mongoose Oppieplaas Lodge

Mongoose - Oppieplaas Lodge is a Lodge where guests can enjoy in manicured natural gardens on a approximate 800-hectare private game farm in Limpopo Provinces, within 1h30 reach of Pretoria and Polokwane and 30 minutes from Kranskop tollgate, N1 Modimolle.

Mongoose - Oppieplaas Lodge offers wildlife such as buffalo, giraffe, zebra a large variety of antelope and bird species - paradise for bird watching and wildlife photography.



Malaria free zone.

[Find out more...](#)

Aggeneys Camp (CSG Foods)

Aggeneys Lodge is located close to the N14, en route between Upington and Springbok in the Northern Cape. This location makes it a popular sleep-over for tourists travelling to Namibia, as it is not far from the Namibia borders. It is the ideal accommodation for any businessman or group travelling tourist, as it offers a variety of options for single room accommodation.



[Find out more...](#)

GZ Adventures - Mall of Africa

Ground Zero Adventures offers a range of adrenaline-pumping outdoor experiences, including team building, river rafting, archery, quad biking, paint ball, tubing, conferencing and more! Choose from a wide range of outdoor adventures and book a private boma where you have the option of a full catering package or a good old fashioned braai.

[Find out more...](#)



Training



Our Training Centre will reopen in February 2022!

[User Training](#) - Tuesday, 8 February 2022 @ 09:00 - 15:00
[Administrator Training](#) - Tuesday, 15 February 2022 @ 09:00 - 15:00

R350 Per Student Per Day

Limited seats available
 Excludes Training Manuals R60 User Manual & R65 Admin Manual
 Includes Tea/Coffee/Water with a light lunch

Venue: 14 Boons Place, Faerieglen, Pretoria

[Book Now](#)

Hospitality news



KENEILWE SARAH MIFFIE

South African Tourism Certified Travel Specialist

Keneilwe Sarah Miffie is a Travel Specialist. A media professional with over 15 Years experience in Print, Radio, Television and Digital Advertising. She is a travel enthusiast of note. The first individual to become a member of the Southern Africa Tourism Services Association (SATSA) - previously, membership was limited to organizations within the Travel, Tourism and Hospitality industry. With a dream to one day host the World Travel Awards.



About Keneilwe

Contact: keneilwe@mohato.com | 083 5777 832

- A Tourism Business Council of SA Mentor - a pilot mentorship programme in conjunction with the Department of Tourism
- Travel writer - Sunday Independent
- Fabulous Woman Awards Nominee 2021 for empowering women and girls
- Mail & Guardian Top 50 Women 2021 nominee - Travel
- Ackermans Face of Change 2021 - for the work she does with SMME's to help resuscitate the Tourism industry post Covid-19
- Travel Feature on Radio 2000 with David Mashabela 2020
- Founder of Mohato Communications - a Marketing Communications agency that focuses solely on Travel and Tourism

WHAT DOES TRIPADVISOR say about her readers?

- 73% in South Africa
- 5% in the United States
- 4% in the United Kingdom
- 18% in other countries

TOPICS

- South Africa as a Travel destination of choice
- Budget Travel - dispelling the myth that Travel is expensive
- Holiday Destination or Pit-stop? - Know the difference
- Travel with a purpose - how to make a difference within communities at your chosen destination

Get support



How to get User Assistance Support

If you do not know how to do some function in Q2B and could not find it in the manual you can contact support@q2b.co.za to assist you with this function. Also note the updated manuals are available to download on your Menu under Help.

Our Support Line 060 960 5808 is only available for calls from 08:00 - 17:00 Weekdays.



How to get Technical and System Error Support

To get the best response is to mail support@q2b.co.za with the error you have on Q2B. A screenshot of the error and details about your error you are experiencing will assist our Support Team to assist you more efficiently. Also give them some indication from which venue you are if your email does not reflect your Venue name and some details on application you busy with or booking number. Some users mail from their personal Gmail account and then we do not have any way how to connect the request to the correct venue. The more info you can provide the better support we can provide to you.

PLEASE NOTE: All Q2B Support staff are instructed not to initiate any administrative function on behalf of the Venue. We will only guide the User/Administrator how to complete the task. Also note one of our Subscription Contract Policies is that each User/Administrator using Q2B must be trained on Q2B. If you did not complete the training, we do offer various options of training. For more training info please contact sales@q2b.co.za